

# Privacy Policy

At Meet Your Mind Online (Meet Your Mind Ltd), accessible from [www.meetyourmindonline.com](http://www.meetyourmindonline.com), one of our main priorities is the privacy of our visitors. This Privacy Policy document contains types of information that are collected and recorded by Meet Your Mind Ltd and how we use it. If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us.

This Privacy Policy applies only to our online activities and is valid for visitors to our website with regards to the information that they shared and/or collected in Meet Your Mind Online. This policy is not applicable to any information collected offline or via channels other than this website.

**Consent** - By using our website, or signing up to the portal you hereby consent to our Privacy Policy and agree to its terms.

**Information we collect** - The personal information that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the point we ask you to provide your personal information.

If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

When you register for an Account, we may ask for your contact information, including items such as name, company name, address, email address, and telephone number.

**How we use your information** - We use the information we collect in various ways, including:

- Provide, operate, and maintain our website
- Improve, personalise, and expand our website
- Understand and analyse how you use our website
- Develop new products, services, features, and functionality
- Communicate with you, either directly or through one of our partners, including for customer service, coaches and counsellors to provide you with updates and other information relating to the website and for marketing and promotional purposes
- Send you emails
- Book sessions
- Find and prevent fraud
- Log Files

Meet Your Mind Ltd follows a standard procedure of using log files. These files log visitors when they visit websites. All hosting companies do this as part of hosting services' analytics. The information collected by log files include internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not linked to any information that is personally identifiable. The purpose of the information is for analysing trends, administering the site, tracking users' movement on the website, and gathering demographic information.

**Cookies and Web Beacons** - Like any other website, Meet Your Mind Online uses 'cookies'. These cookies are used to store information including visitors' preferences, and the pages on the website that the visitor accessed or visited. The information is used to optimise the users' experience by customising our web page content based on visitors' browser type and/or other information.

**Advertising Partners Privacy Policies** - You may consult this list to find the Privacy Policy for each of the advertising partners of Meet Your Mind.

Third-party ad servers or ad networks use technologies like cookies, JavaScript, or Web Beacons that are used in their respective advertisements and links that appear on Meet Your Mind, which are sent directly to users' browsers. They automatically receive your IP address when this occurs. These technologies are used to measure the effectiveness of their advertising campaigns and/or to personalise the advertising content that you see on websites that you visit.

Note that Meet Your Mind has no access to or control over these cookies that are used by third-party advertisers.

**Third-Party Privacy Policies** - Meet Your Mind Ltd Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies of these third-party ad servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options. You may find a complete list of these Privacy Policies and their links here: [Privacy Policy Links](#).

You can choose to disable cookies through your individual browser options. To know more detailed information about cookie management with specific web browsers, it can be found at the browsers' respective websites.

**GDPR Data Protection Rights** - We would like to make sure you are fully aware of all of your data protection rights.

Every user is entitled to the following:

- The right to access – You have the right to request copies of your personal data. We may charge you a small fee for this service.
- The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.
- The right to erasure – You have the right to request that we erase your personal data, under certain conditions.
- The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.
- The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.
- The right to data portability – You have the right to request that we transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

**How we use Doxy.me** - All sessions booked through Meet Your Mind Ltd will be used through the Doxy.me links that the therapist or practitioner provides, this ensures the privacy of the meeting.

Doxy.me encrypts your sessions when logged into the meeting and no meetings will be recorded.

We are compliant with GDPR & HIPAA regulations.